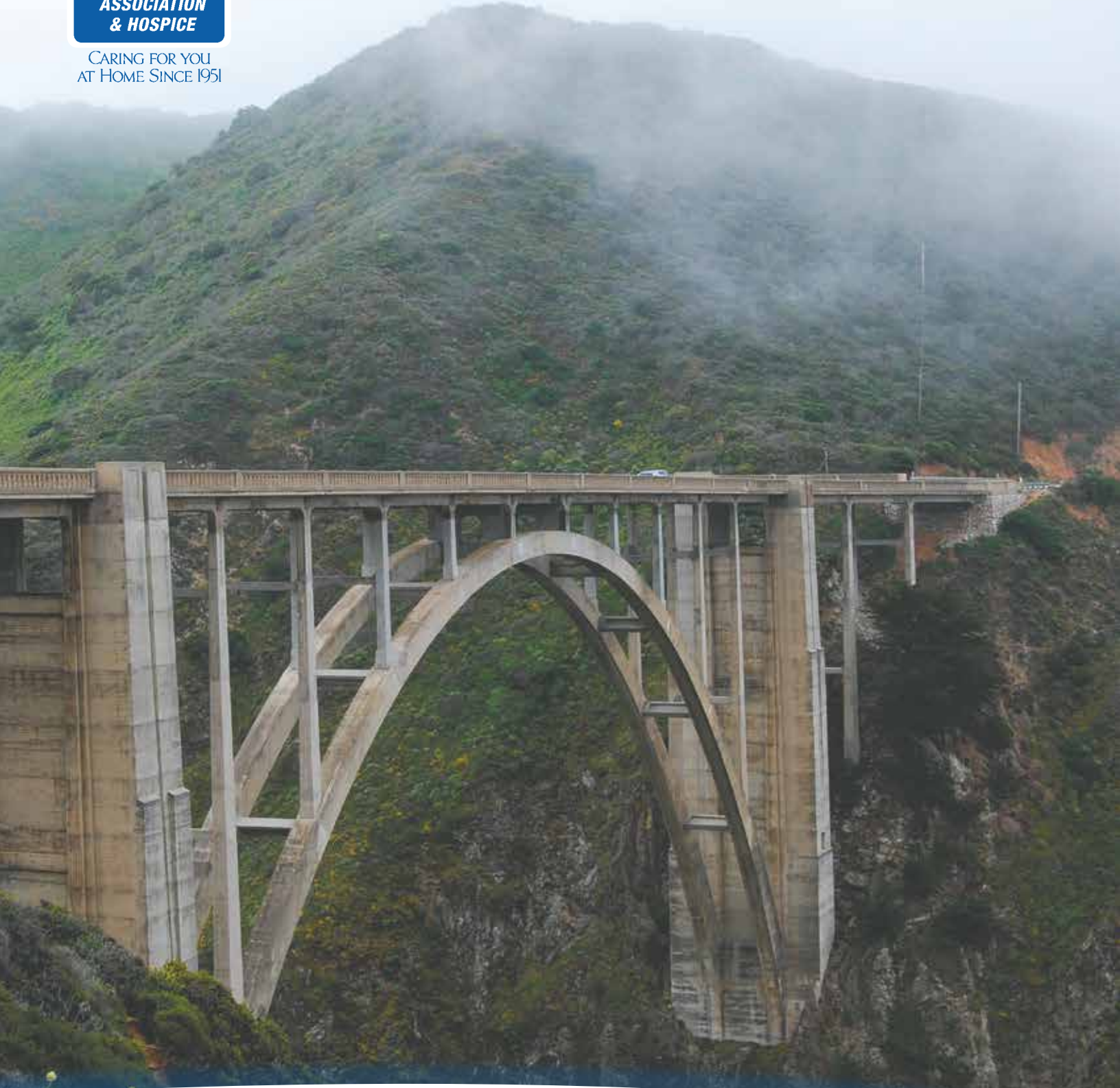




CARING FOR YOU
AT HOME SINCE 1951

Visiting Nurse Association & Hospice **2014 Annual Report to the Community**



January 1, 2014 – December 31, 2014

President's Message



2014 was a stellar year for the VNA & Hospice. Covering a geographical area from Morgan Hill to the north and Fort Hunter Liggett to the south, VNA & Hospice was able to provide high quality, compassionate home health care to residents of the Central Coast. We have restructured our hospice services to support growth by creating more efficient processes without losing the quality interactions so critical to patients and families in this most difficult time. We continue to strengthen our relationships with the local hospitals as well as assisted living, and skilled nursing facilities and are conducting public educational series (Introduction to Hospice) that has led to an increase in patient census as the preferred provider in the area. The good will and hard work of our staff, vendors, collaborative partners, and, you, our donors, has resulted in VNA & Hospice providing 70,000 home visits.

Our close relationship with our donors has allowed us the freedom to upgrade our email and phone encryption programs to protect patient health information. Through the generous gifts of our donors, we have been able to offer much needed services to many with limited financial capability. Donors have also provided medical rolling bags that help with infection control and clinician back safety. A sixteen minute personalized hospice story video has been created through the generosity of the Cleo Foundation to be used for care presentations. Significant support has been donated to the VNA Adult Day Center for dementia seniors that want to retain their home residency and give respite to their caregiver.

We have seen the positive impact of providing a community wellness program within a low income housing complex to working adults and their families. We have successfully changed the lives of 150 families and are looking to expand this program to another site.

Thank you for supporting our mission which brings a level of control, dignity, and comfort to so many in our community.

Sincerely,

A handwritten signature in black ink that reads "Steven A. Johnson". The signature is fluid and cursive, with the first name and last name clearly legible.

Steven A Johnson
President & CEO
VNA & Hospice; VNA Community Services

All board members and committees serve without compensation and all graciously assisted with fundraising events and other VNA activities.

Central Coast Community Health Care, Inc.

Sandi Thibodeaux, *Vice President Rabobank* **Chair**

Mose Thomas, Jr., *Owner/President Bayside Community Mortuary* **Vice Chair**

Jill Sheffield – *President/CEO, Carmel Foundation* **Treasurer**

Steven A Johnson, *President/CEO VNA & Hospice* **Secretary**

Directors

Carol Adams – *Admin. Planning & Business Development, Natividad Hospital*

Maria Buell - *Paralegal, City of Monterey*

Mary Claypool - *Owner, Claypool Consulting*

Jim Griffin – *COO, SVMH*

Tom Mill – *Retired Principal, Mill Construction*

Cynthia Peck – *Vice President, CHOMP*

Roger Shiffman MD – **Physician**

Ruthie Watts - *Community Volunteer*

Fund Development Committee (CCVNA Foundation)

Hilary Brewer, RN – *Community Volunteer* **Chair**

Members

Janet Barnes – *Teacher, Salinas Elementary School District*

Jackie Craghead – *Community Volunteer*

Kenny Kusumoto – *International Sales Manager, Driscoll Strawberry Assoc. Inc.*

Tom McAuliffe – *Consultant, AON Risk Services*

Beverley Meamber – *Community Volunteer*

Ann Quattlebaum – *Community Volunteer*

VNA Administration

Steven A Johnson, **President/CEO**

Melissa Shelton, RN, **Home Health Administrator**

Jane Russo, **Hospice Administrator and Director of Business Development/Patient Care Planning**

Barbara Gruber, **Director of Accounting**

Robert Burnett, **Director of Management Information Systems**

Faith Collins, **Director of Human Resources & Adult Day Center**

Tina Del Piero, **Director of Fund Development**

Andrea Zoodsma, **Director of Community Services**

Central Coast Community Health Care, Inc. (CCCHC)

The purpose of CCCHC is to provide administration, management and other non-direct services and counsel that would create efficiency and depth of management to the local non-profit VNA home health, hospice and community service agencies engaged in health care or health related services within the State of California.

Fund Development Committee (CCVNA Foundation, Inc.)

The purpose of the committee is to raise financial support for all VNA, Hospice, and Community Services programs and to steward all donated monies. Development staff: Tina Del Piero as the Director and Planned Giving Officer, Dr. Chris Hasegawa, PhD as Grants Contractor and Julia Basaldua as the per-diem Donor Relations Coordinator.

Products and Services

Home Health Care Program

- Medical Directors
- Skilled Nursing
- Physical, Occupational and Speech Therapy
- Medical Social Workers
- Home Health Aides

CLINICAL SPECIALISTS

Our Clinical Specialists are educational resources for our field staff consulting on all cases in their specialty areas as requested.

- Orthopedic Post-Surgical Rehabilitation Specialist
- Cardiac Nurse Specialist
- Diabetic Nurse Specialist
- Wound Care Specialist
- Palliative Care
- Home Infusion Therapy
(antibiotics, hydration, TPN, central line management, enteral nutrition)
- SNF, RCFE, Hospitals & RN Transition
Care Coordinators

Education and Resource Center

- Community and Health Education Series
- Connection Program



Hospice Program (In-Home & In-SNF)

Hospice Direct line 831-751-5500

- Medical Directors
- Nurses Trained in End of Life Care
- Medical Social Workers
- Chaplain
- Bereavement and Spiritual Counseling
- Hospice Aides
- Hospice Volunteers/Pet Therapy
- Medication/Pain Management
- Advance Directive Planning
- Grief and Loss Support Groups



Community Services

Immunization Information: 831-648-3777

- Worksite Wellness Program
 - Cholesterol & Diabetes Screening
 - Health Risk Appraisal
 - Health Education & Wellness Coach
 - Immunization for Hepatitis, Tetanus and TB Skin Tests
- Public and Corporate Flu Clinics
- International Travel Immunizations and Consultation
- School Health Services



Adult Day Care Program

Monterey: 831-643-0278

- Socialization
- Games/Activities
- Light Exercise
- Caregiver Support

**Central Coast VNA & Hospice currently serve Monterey/San Benito
and South Santa Cruz/South Santa Clara Counties.**

www.CCVNA.com

Planned Giving

1. An unrestricted gift or bequest is of special value because of the freedom to use it wherever and however needed. An unrestricted gift or bequest intended for the general purposes of the VNA & Hospice, one which the VNA & Hospice is free to use either to establish an endowment fund or to expend in whole or in part as it deems best, might read simply:

“I hereby give (give, devise and bequeath) to The Central Coast VNA & Hospice, a California non-profit 501(c)3 public benefit corporation, Tax id 94-1205572 (. . .percent of my estate or percentage of my residuary estate) for the general purposes of the VNA & Hospice as the VNA & Hospice may determine.”

2. If the donor or testator wishes to assure that the principal will be used to establish an endowment fund and remain as such permanently with the earnings only to be expended, the will might read as follows:

“I hereby give (give, devise and bequeath) to The CCVNA Foundation, a California non-profit 501(c)3 public benefit corporation, Tax id 77-0441676 (. . .percent of my residuary estate*) to establish the (name) Fund, the earnings only to be used for the general purposes of the VNA & Hospice as the VNA & Hospice may determine.”

*The CCVNA Foundation will accept donor named endowments that equal \$25,000 or more to create permanent endowments for the Central Coast VNA & Hospice programs.

Other Gift Opportunities to VNA include:

- Charitable Remainder Trusts
- Charitable Lead Trusts
- Gift of Real Estate including pre-paid burial sites
- Outright Gift of Securities
- Gift of Retirement Assets
- Gift of Life Insurance
- Annuity (*VNA has a collaborative partner for this opportunity of which all parties will have to meet and establish*)

The VNA Gift Officer is pleased to provide information on gift opportunities that are available by calling 831-648-3734 or emailing vnainfo@ccvna.com. All those who notify VNA of their gift are invited to become a member of the VNA Legacy Society.

The average amount to raise a dollar in most local organizations is \$0.25 cents per dollar raised. Only \$0.11 cents is spent on raising a dollar for the VNA & Hospice. Thank you for keeping our costs down through your generosity.



Where Your Money Goes

Through our community's support, the VNA & Hospice and our loyal donors have been able to provide preferred care to our residents, and to extend our services to meet the needs our clients and their family members.

We'd like you to know about some of our larger, extended programs, so you, as one of our donors will know where your money goes and why it is so important to those in need.

Hospice/Home Health Services

To better serve our patients as well as their families, the VNA instituted longer intake department hours. This way, if a patient is leaving a hospital on a Friday night, they don't have to wait two days for a nurse to come to their home and process their admission- VNA provides service within a two hour window. The clinical staff and volunteers provide for as many needs as possible within those first few hours so that the family and the patient can concentrate on each other, and not on care.

Hospice has also started an educational series that provides important medical information to the community. We also provide information to other medical professionals so all understand how to gain access to our medical care and, especially, when to seek that care. VNA has developed key partnerships with Monterey County Public Health, Alzheimer's Association, Meals on Wheels, United Veteran's Council, Area Agency on Aging and the Arthritis Foundation. These partnerships mean that families can receive outside resources quickly and efficiently to lessen the burden of everyday responsibilities while caring for a loved one with end of life issues.



Medical treatments that at one time could only be conducted in the hospital are now done in the home of the patient so the patient is more comfortable and has a better outcome. This eliminates the "revolving door" in and out of the hospital and provides a higher quality of life for the patient. A skills lab has been created within the VNA offices so clinicians can practice these skills to keep up on all the new innovations. We are grateful that all the mannequins and accessories were purchased using donated monies from our local donors.

Bereavement services have also been expanded. VNA provides regularly scheduled group sessions all over our service area in locations that are easily accessible to our senior population, as well as one-on-one sessions for those who are more comfortable in an intimate relationship with our spiritual counselors. Thanks to donated resources, if the VNA receives a call that a family member is dying and the family needs some spiritual support, our bereavement counselors answer the call, whether or not this family is on service with VNA. We understand that the dying process can be frightening for family members. They need someone who understands and can guide them through those last few hours. A VNA bereavement personnel sits vigil if the family wishes, as we never want someone to die alone. The bereavement program is sponsored by your donations as well as respite programs so that families can attend important events, and know that their loved one is home and comfortable.

VNA Quality of Life and Good Samaritan Programs

These programs are 100% community funded; allowing the VNA to identify needs of our patients and to address them when normally we wouldn't have the financial ability to help. A good example of this use is captured in this account of one of our patients. After being sick for a long time, and eventually spending a great deal of time in a hospital, our patient was discharged to VNA home health care. Later that afternoon, when the VNA Registered

Nurse arrived at the home for the initial assessment, it was obvious, due to the patient's illness, that the house needed cleaning. The refrigerator had spoiled food and her bed linens had not been changed while the patient had been in the hospital. The VNA Quality of Life program funded a house cleaning, some initial groceries and a laundry service to get the patient back to normal and able to concentrate on recovery.



VNA Pet Therapy

If you see a pet with a blue VNA jacket on, stop and say hello. The screening and outfitting for these pet therapy dogs are also proudly supported by our local donors. Whether they are walking around a skilled nursing facility or at the VNA Adult Day Center, they are an important link with our clients/patients.

Veteran's Out Reach

The VNA has been working closely with the VFW, the American Legion and the United Veteran's Council to attend to the veterans needs and concerns about their health. Our grant funded Veteran liaison and other liaison team members have brought our educational series "to their backyard" so it is easier to assist and educate the veteran and their families about the choices of care and where to receive services. Through this close partnership, the VNA has been able to move forward in their "We Honor Vets" National Hospice & Palliative Care Organization's program and became the first local non-profit as a member of the United Veteran's Council. This has been accomplished

through the hard work of our staff and the donated dollars to support this type of outreach in our community.

VNA Community Services

The VNA is completing their second (grant funded) successful year of collaboration between Community Housing Improvements Systems and Planning Association (CHISPA) and VNA to provide a comprehensive wellness program within a Latino housing community. This collaboration has been funded through a grant award from the Community Foundation for Monterey County. Residents are working together to create healthy routines and individual healthy choices for their families and themselves. Educational components and exercise/group activities have provided healthier choices and changes in behavior within this community.



Donations have also allowed VNA to provide both DPT and Flu vaccines at reduced rates and sponsored vaccines to provide access to immunizations against preventable diseases. As you may have heard, the Center for Disease Control has requested that everyone from infant to elder be immunized against flu every year. As a result less deaths and severe illness has been reported for the fiscal year.

Through your donations and grant monies, the VNACS provided an after school health program for one of the lowest income areas in our county. We worked with students, in collaboration with their physical education teachers, to teach variations of exercise for those students with medical conditions such as asthma or weight problems. There were nutrition classes, tours of the local market and homework for the students to engage their parents into healthy eating habits. These sessions culminated in a visit to the Monterey Rock Gym where students now had the ability and confidence to climb a rock wall. Some students had never been out of their home area or exposed to rock wall climbing and were thrilled that they could accomplish this ultimate exercise experience.

It's All About Relationships

2014 was a wonderful year due to the relationships the development department has created with community members to support the VNA & Hospice programs. Through support big or small, every donation helped a patient and their families get through their difficult times. Thank you to all that helped us become who we are today! I would like to highlight a few organizations and what they did for us this year.

The **National Charity League, Inc.**, (NCL) is a non-profit organization of mothers and daughters in grades 7-12. This national organization is made up of local chapters engaged in community service. The purpose is to foster a sense of community responsibility in the girls as well as to strengthen the mother/daughter relationship. The mission statement is: To foster mother-daughter relationships in a philanthropic organization committed to community service, leadership development and cultural experiences.

The NCL decided that they would create these beautiful drinking mason jars full of little items that would be useful for someone not feeling well or couldn't get around. The mason jar had a hole in the lid for a straw to create spill proof drinks, nail polish, emery board, Kleenex tissues, nail clippers, a comb etc. All small items that would make someone feel special. They made hundreds of them and all our hospice patients and all our Adult Day Center clients received one. They were a hit with the families of the patients and clients! Some of the girls came out and supported the Alzheimer's Walk by volunteering at the VNA table and other tables at the walk. NCL is AWESOME! What a wonderful relationship we have created together.

Girl Scouts from Monterey, PG, and Carmel saw the jars and wanted to make some themselves for a Girl Scout project. So during a group project day, the girls got together and made more jars for our home health patients. Again, these gifts have been very well received and brought much cheer during the holidays! They are now adopting the VNA Adult Day Center to make table placemats and decorate the space for holiday gatherings to bring happy faces to our clients. Girl Scouts mission is to build girls of courage, confidence, and character, who make the world a better place. Great Spirit Girls!

Businesses like **Rabobank, Driscoll's, NobHill Food Markets, Yamashita Flower Farm** and **JP Organics** sponsored events or provided donated goods to further the VNA mission. One business **Carousel Candies**, owned by the Elves Family out on the Monterey Fisherman's Wharf provided the holiday cheer this year to many of our donors who have given so much to the VNA. Small bags of their famous taffy were delivered all over Monterey County to say thank you. Then they decorated the VNA Woman of the Year event with candy filled stilettos for beautiful center pieces.

Whether it was berries from Driscoll's to adorn the plates at the VNA Tea event or a small bouquet of flowers to cheer a hospice patient or a sponsorship for care at the Adult Day Center, the community has rallied behind the mission of the VNA to provide the most compassionate care to the residents of our service area.



The financial donations received by the community have allowed VNA to provide:

- Sponsored care to home health patients
- Scholarships for clients of the VNA Adult Day Center
- Groceries, art supplies and music for the VNA Adult Day Center
- Hospice educational outreach through public educational classes, Spanish translation for an end of life play and the creation of a personal hospice experience video
- EpiPens for VNA Community Services immunization clinics and school screenings (EpiPen is an injection containing epinephrine, a chemical that narrows blood vessels and opens airways in the lungs. These effects can reverse severe low blood pressure, wheezing, severe skin itching, hives, and other symptoms of an allergic reaction.)
- Community Wellness program for CHISPA (Community Housing) residents
- Sponsored palliative care and/or hospice care
- Drive thru immunization clinic for flu vaccinations

To each of you, our donors, thank you from our staff, our volunteers and especially from our patients who have directly benefited from your generosity.



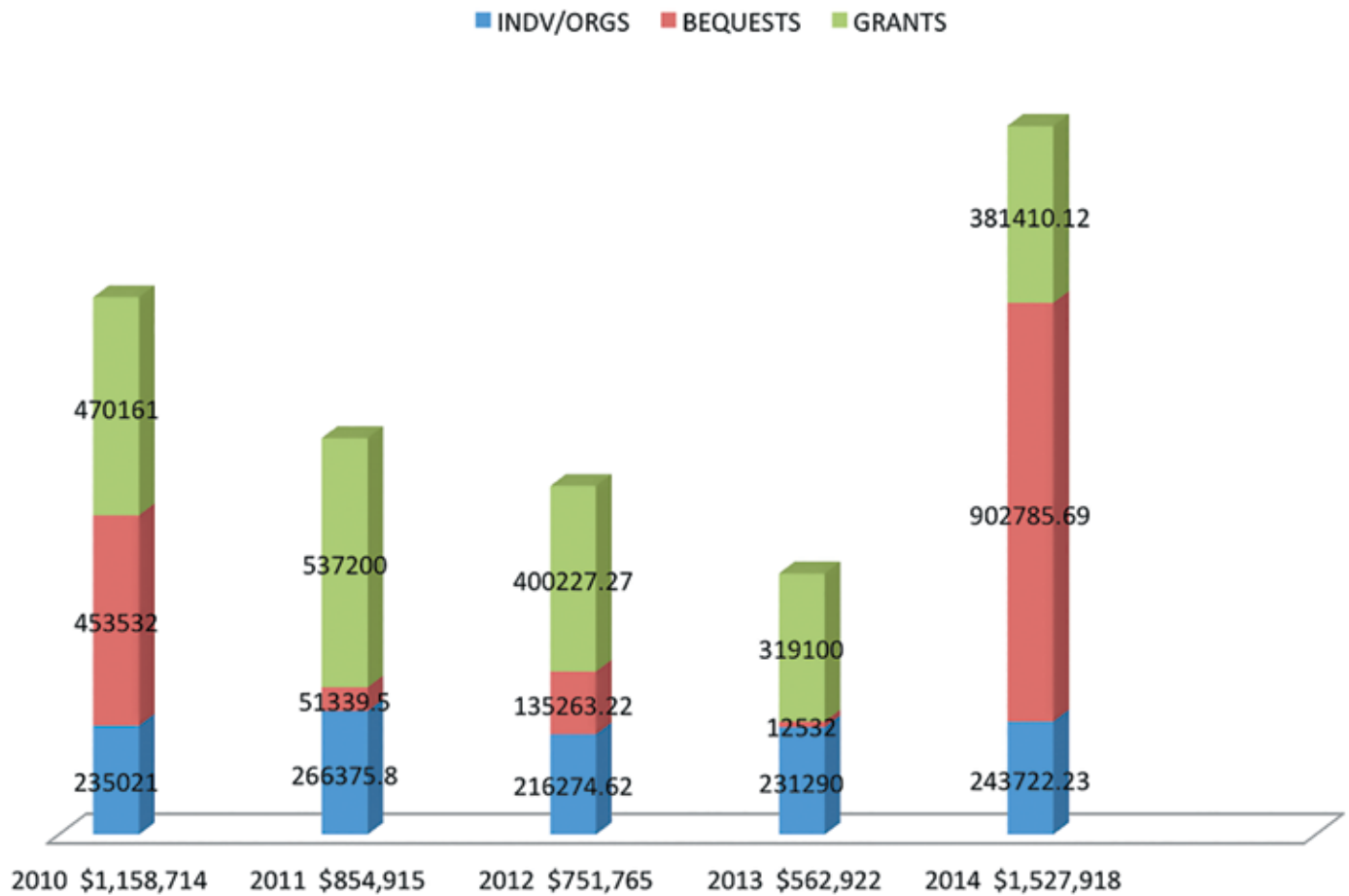
A handwritten signature in black ink that reads "Tina T Del Piero".

Tina T Del Piero, CFRE
Director of Fund Development
VNA & Hospice; VNA Community Services

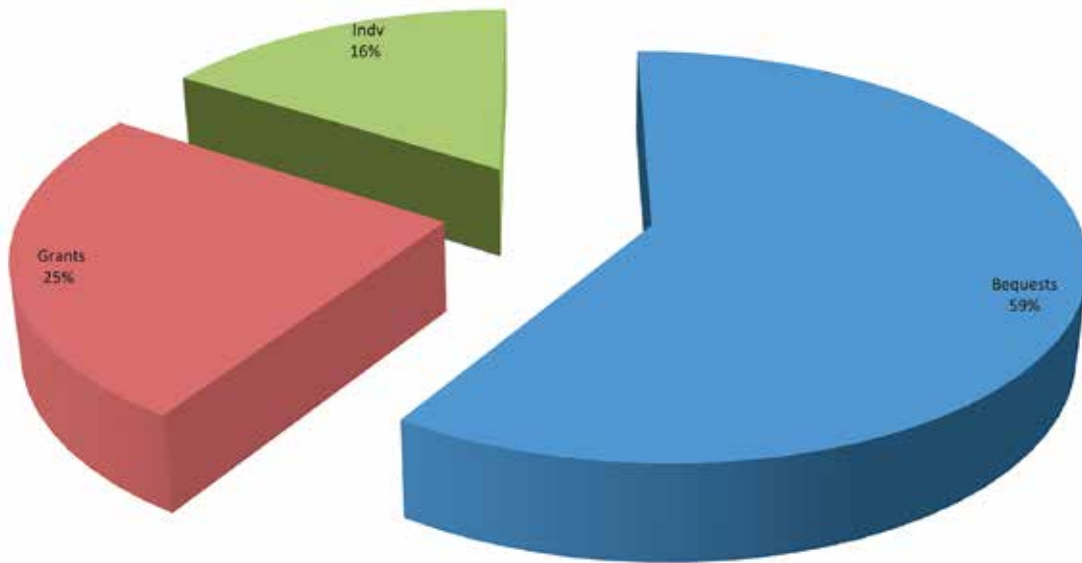


2014 Monies Raised and Distributed

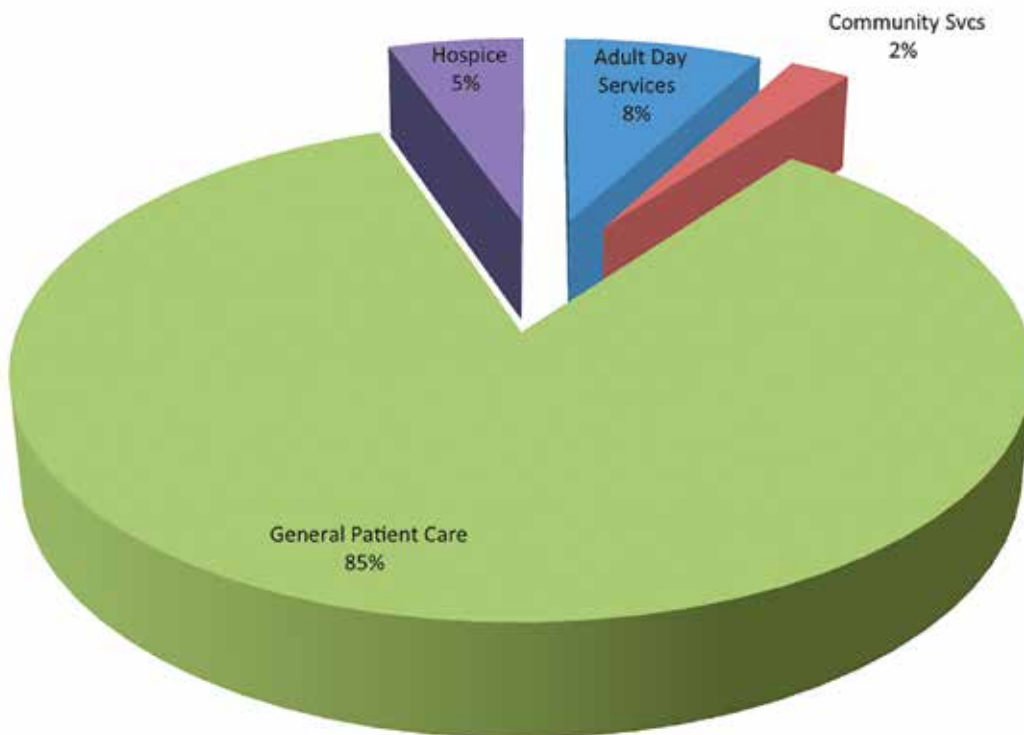
2014 Five Year Contributions



2014 Donation Sources \$1,527,918.04



2014 Donation Distribution \$1,527,918.04



The VNA & Hospice is the preferred provider for the following:

Mee Memorial Hospital
Salinas Valley Memorial Hospital
Hazel Hawkins Hospital
Stanford Medical Center
El Camino Hospital
O'Connor Hospital
St. Louise Hospital
Sequoia Hospital
Kaiser Hospital
Washington Hospital
California Pacific Medical Center
Community Hospital of the Monterey Peninsula
Natividad Medical Center
UCSF Medical Center
Dominican Hospital
Good Samaritan Hospital
St. Mary's Hospital
St. Clair Medical Center
Veteran's Medical Center in Palo Alto
Twin Cities Community Hospital
Santa Clara Medical Center
Marian Regional Medical Center of Santa Maria

Please request to see a VNA Nurse Liaison when you are being discharged for continuum of care at home.

“Thank you for all your help, kindness and caring toward my surgery recovery. I am starting to walk a little more each day. I will always be grateful for all your help.”
H Hayashida (paraphrased)

Events

VNA & Hospice puts on fundraisers to raise funds to support all the VNA & Hospice programs from immunization to the Adult Day Center and home health care to hospice services wherever the patient resides. The VNA is always looking for those volunteers who are willing and able to help execute our fundraisers with the guidance of the fundraising committee. Please contact our department if you are interested in helping at 831-648-3734 or email ttdelpie@ccvna.com.

The VNA held an afternoon tea on the top of Parklane in Monterey. With a view of the Monterey Peninsula, attendees experienced “Tea Time in February” with exquisite designer tables, lovely sandwiches, fresh fruit plates, sparkling wine and of course tea. The event raised \$8,138 in cash and \$3,644 in gifts in kind. Expenses totaled \$1,711 for a net cash profit of \$7,282 for the VNA Adult Day Center sponsorship program.

Our now infamous VNA “Dine Around the Peninsula” Raffle, where all the prizes are meals for two at some of the most fabulous restaurants in Monterey County was held in May. First prize was dinner for two to twelve restaurants, second prize was for three restaurants and third prize was for two restaurants. For \$10 a ticket, how can you lose!!! The event raised \$9,197 in cash and \$1,405 in gifts in kind. Expenses totaled \$940 for a net profit of \$8,257.

Gary's Garage Ferrari parking raised \$1,575 this year in cash with no expenses through the kindness and generosity of the Carmel Ferrari Club. Thank you to all the members that honor Gary each year and help support the VNA.

The VNA celebrated its first Woman of the Year honoring Mary Claypool, our past Board Chair. Since this was a celebratory event and a “friend” raiser, we were pleased to net \$1,815 as an added bonus.

VNA Adult Day Center teamed up with the Alzheimer's Association Monterey Walk and had over 50 walkers which raised over \$30,000 to be split between the VNA and the Alzheimer's Association. Monies are distributed in the next calendar year. Thank you to all the volunteers and staff that make this event so successful; especially Sharon Gota our team captain.



Extra's

Behind the Scenes: Trevor Brewer



Hi, my name is Trevor; I'm a Border Collie and my person says she thinks I am about six years old. We've been together for five years now since she rescued me from the Madera County Animal Shelter and boy was I scared when I arrived at my new home. My person was very patient but I know she almost took me back to the shelter because I was so excitable! That's all behind me now WHEW! Once I figured out what was required of me with Obedience training classes I became the star of the show, my confidence soared and I learned really quickly that giving hugs to humans got me a lot of hugs and

kisses in return. I like that as much as people do. In fact I really like people more than my other furry friends! That is except my girlfriend Lilly who is a Jack Russell Terrier.

My person has been taking me to the VNA Adult Day Center every Thursday morning for about three years now. They really like my visits and I hear all sorts of nice things being said about me such as: "This is a great dog", "He is such a good boy", "I want to take him home with me", "He gives the best hugs", "Thank you so much for bringing this wonderful dog."

This makes me a happy dog and my person likes to hear this too! Sometimes they cheer when we arrive and they always clap and say thank you when we leave. I also am asked to visit VNA's Hospice patients as well. I am very quiet and gentle when I visit them. I put my head on their bed and let them pet me. I try not to touch them or any of the equipment attached to them with my paws as my person has taught me it might cause pain. I'm just there to say, I care.

I'm so good at this that I was asked to join a hospital's therapy dog program. I like visiting and giving hugs almost as much as I love my four mile morning walks through the woods and into town. I love to give people hugs whenever I am out and about so if you see me with my person please stop us, say hello and let me give you a hug.

Trevor's "person" is **Hilary Brewer**, a dedicated VNA volunteer. Mrs. Brewer is the Chair of the Fund Development Committee which helps fundraise for sponsored care and other VNA programs. She is also a hospice volunteer for the VNA and visits hospice patients to provide respite care for the caregiver and companionship to the hospice patient for a couple of hours during the week. Mrs. Brewer is a retired registered nurse from the UK and has a wonderful husband, Dr. Peter Brewer, PhD, three grown children and a gaggle of grandchildren. VNA thanks Mrs. Brewer and her Trevor for their dedication to the mission of the VNA.

The volunteerism of our development committee, the pet therapy animals all provide a sense of love and compassion to the skilled nursing care. It is those little added touches that mean so much to someone who is ill.

2014 Supporters of VNA & Hospice

For 63 years, the tradition of generous giving to VNA and Hospice has sustained its ability to provide charitable care to Central Coast residents who lack sufficient health care coverage or are unable to pay. These funds booster the nonprofit agency's ability to provide the highest quality care to all who need it. The VNA is enormously grateful to all of its donors who, by their act of giving, affirm the value of the service we provide to those in need and the excellence with which we provide it.

Circle of Vision (\$100,000.00 +)

Estate of Fulton J. Picetti
Hospice Giving Foundation
Estate of Parnell Rickerson

Circle of Commitment (\$50,000.00 +)

Monterey Peninsula Foundation

Circle of Loyalty (\$10,000.00 +)

Alzheimer's Foundation of America
Estate of Audrey McCarthy
Estate of Cato Kluver
Cleo Foundation
Community Foundation for Monterey County
Estate of Frederick W. Grothman
Harden Foundation
Estate of Joseph S. Szewczak
King City Young Farmers Fndt
Estate of Lyle W. Hall
Mr. and Mrs. Lowell E. Northrop
Anonymous
Estate of William A. Ireland
Estate of Winifred J. Colton

Circle of Responsibility (\$5,000.00 +)

Anonymous
Barnet Segal Charitable Trust
Mr. and Mrs. Jerome A. Bohland
Hayward Family Foundation
Estate of Louise E. Phillips
Rabobank
The Ralph Knox Foundation
Mrs. Carol Shade
Thomas M. Bunn Trust B

Circle of Care - (\$1,000.00 +)

Airmotive Specialties, Inc
Alliant Insurance Services, Inc.
Alzheimer's Association
Arts Council Of Monterey County
Mrs. Nancy B. Ausonio
Mr. and Mrs. Neil Bassetti
Dr. Dmitry Bazykin
BP Employee Matching Fund
Ms. Kathleen Buettner
California Water Service Company
Central Coast Senior Services, Inc.
Combined Federal Campaign / United Way of Monterey County
Mr. Phillip Dexter
Edwin E. & Ruby C. Morgan Foundation, Inc.
Mr. and Mrs. Richard A. Fetherstonhaugh
Fidelity Charitable Gift Fund
Frisono Family Foundation
Intuit Foundation
Mr. and Mrs. Steven A. Johnson
Estate of Joseph A. Lowe
Mr. and Mrs. Paul F. Kagan
Dr. Jeffrey M. Lehr
Mr. and Mrs. Mark J. McAuliffe
Mrs. Jane McCune
Mr. and Mrs. Kelly McGary
Estate of Mildred Hitchcock Huff
Mrs. Joanne T. Millard
Mr. Thomas P. Nunes, Sr.
Mr. and Mrs. Michel Orradre
Mr. & Mrs. Kay Rigg
Rotary Club of Castroville
Ms. Lee Ann Ruyle
Mr. and Mrs. David S. Sabih
Salinas Valley Memorial Healthcare System

Mrs. Virginia Srsen
Ms. Wilma Stratman
The Glen and Angela Charles
Family Foundation
VNA
Mr. C. Richard Wagner III
William S. Deakynne Foundation
Mrs. Julia B. Wilson
Yellow Brick Road Benefit Shop

Circle of Generosity (\$500.00 +)

Anonymous
Mr. Tony P. Ayres
Mr. and Mrs. Michael Black
Ms. Patricia C. Bradley
Dr. and Mrs. Peter G. Brewer
D'Arrigo Bros. Company of California
Mr. and Mrs. Marc J. Del Piero
Capt. and Mrs. Cyrus F. Fitton USN(Ret)
Mrs. Candace Haber
Mr. Kent Hansen
Mrs. C. J. Hopkins
Huntington Farms
Mr. and Mrs. Stephen Jensen
Mr. Erling Lagerholm
Mr. Lance Larsen
Ms. Gretchen B. Leffler
Mr. and Mrs. Bryan L. Lewis
Ms. Ruth Long
Estate of Lorraine Colbert
Ms. Genevieve M. Maurer
Mrs. Dolores McGlochlin
Monterey Elks Lodge #1285
Ms. Constance Murray
Mr. and Mrs. Robert Peebles
Ms. Vicki K. Pesek
Mr. and Mrs. Joseph Pezzini
Mrs. Mary A. Rothstein
Mr. and Mr. Gordon Saunders
Mr. James Shiratsuki
Mr. and Mrs. Mose E. Thomas, Jr.
Mr. and Mrs. R. Paul Toeppen
United Way of Santa Cruz County
Ms. Joyce Urquidez
Mr. Noel Van Bibber
Mr. George R. Wiley
Mr. Richard A. Williams

Circle of Faithfulness (\$100.00 +)

Mr. Hector Acosta
The Honorable and Mrs. Nat A. Agliano
Dr. and Mrs. Ahmann
Mr. Philip B. Aissen
Mr. and Mrs. Jerry Alcorn
Mr. and Mrs. Foster Alexander
Ms. Linda Alexander
Mrs. Jean Alvord
Mr. and Mrs. Frank Amato
American Legion Post #593
Mr. and Mrs. Frank Anderson
Mr. and Mrs. George H. Anderson
Mr. and Mrs. Charles C. Anker
Ms. Evelyne M. Anzini
Mr. and Mrs. Pete Arnaudo
Mr. Dane R. Askins
Ms. Diane M. Ausonio
Mr. and Mrs. Dale W. Baker
Ms. Celia Bakke
Mr. Gay Baldwin
Mr. and Mrs. Gary W. Bales
Mr. and Mrs. Gary Ball
Ms. Mary M. Ballengee
Bank of America Matching Gifts Program
Mr. and Mrs. Rich Bankert
Mr. Enos Barera
Mr. and Mrs. Howard Barkley
Sister Claire Barone

Mrs. Virginia Grace Barton
Mr. and Mrs. Juan Basaldua
Mr. Keith Baughman
Mrs. Dorothy Baumann
BBS, Inc
Mrs. Faith C. Beety
Ms. JoAnna Behl
Ms. Karen L. Belding
Mr. Jim Bellingham
Ms. Margee G. Bennett
Mr. Ronald A. Berti
Mr. Frank Biafore
Ms. Betty L. Bird
Mrs. Lanetta Bishop
Capt. and Mrs. Ernest Bizzozero
Mr. and Mrs. James Black
Ms. Nancy Jane Bletzer
Mr. and Mrs. Bruce Bloxom
Mr. Mark Boen
Mr. Eugene Boggiatto
Ms. Margaret J. Bohn
Mr. and Mrs. Roger D. Bolgard
Mrs. Mary Bourne
Mr. and Mrs. Donald C. Bowen
Mr. Lawrence R. Brackett
Mr. and Mrs. William Brandwein
Mr. and Mrs. Richard J. Brennan
Brent Redmond Transportation
Mr. Paul P. Brocchini
Mr. and Mrs. Paul Brownfield
Mrs. Kazuko M. Bruner
Mrs. Barbara B. Bucquet
Ms. Jill Burns
Mr. and Mrs. Ralph Busch III
Mr. Milton K. Callas
LtCol(Ret) and Mrs. Frank Campos
Mrs. Patricia Caraccioli
Mr. and Mrs. John W. Carley
Mr. Jerry Carlsen
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"My beautiful [VNA] nurse - is so excellent in all that she does that I had to take a moment to speak of her fine service to me. She assists me in clarifying my report of symptoms as I convey them to her, repeating back to me exactly what I said to her...in other words, she LISTENS, and I know someone has accurately heard me. As you can imagine, that is sooo important to one trying to get well. She is gentle and competent in her hands-on care. Perhaps if I said that I wish she were my daughter, my appreciation would be adequately expressed."
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“I truly believe that if they [VNA nurses] hadn’t been here to help me, and encourage me, and give me pieces of equipment and things, I don’t think that I would have been able to stay in my home. I don’t even know what kind of quality of life I would have, cause I was very, very ill. I’d just like to say thank you to all those ladies ...they see you at your worst, and they always treat you like you’re one of the most important people in the world. I really do believe they saved my life. Without them, I don’t think I could have made it. They were my only help.”

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